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## Internet Explorer Security Settings

**Help Sheet**

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## About this Document

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### Audience

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This document is for V-Wrap and SMARTfund users who are experiencing difficulties:

- Logging into the applications using Internet Explorer, or
- Downloading reports and spreadsheets.

These difficulties could be caused by the security settings within Microsoft's Internet Explorer browser.

### Scope

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The document describes the problem as it appears in Windows XP, Service Pack 2.

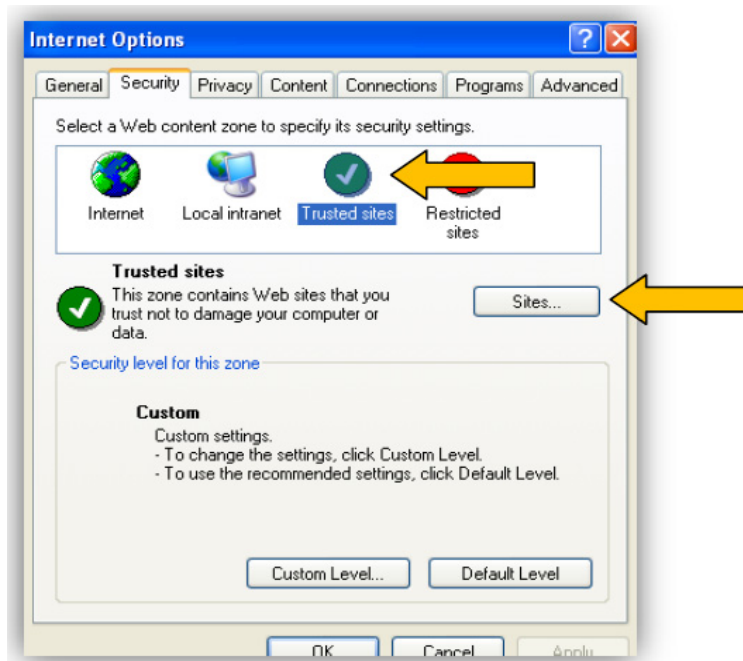
## Adding Præmium to your list of trusted sites

Microsoft Internet Explorer includes security settings that prevent websites that you do not trust from interfering with your computer.

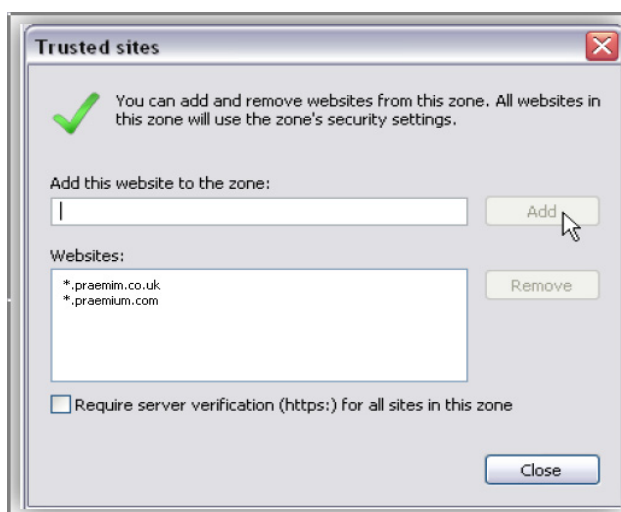
The following procedure is used to add Præmium websites to your list of “trusted” websites. This will help ensure Præmium products operate correctly on your operating system.

### To add Præmium website to your computer’s trusted sites:

1. Open **Internet Explorer**.
2. Select **Tools > Internet Options**, The following dialog box displays.



3. On the **Security** tab, click **Trusted Sites**, then click **sites**. The following dialog box displays.



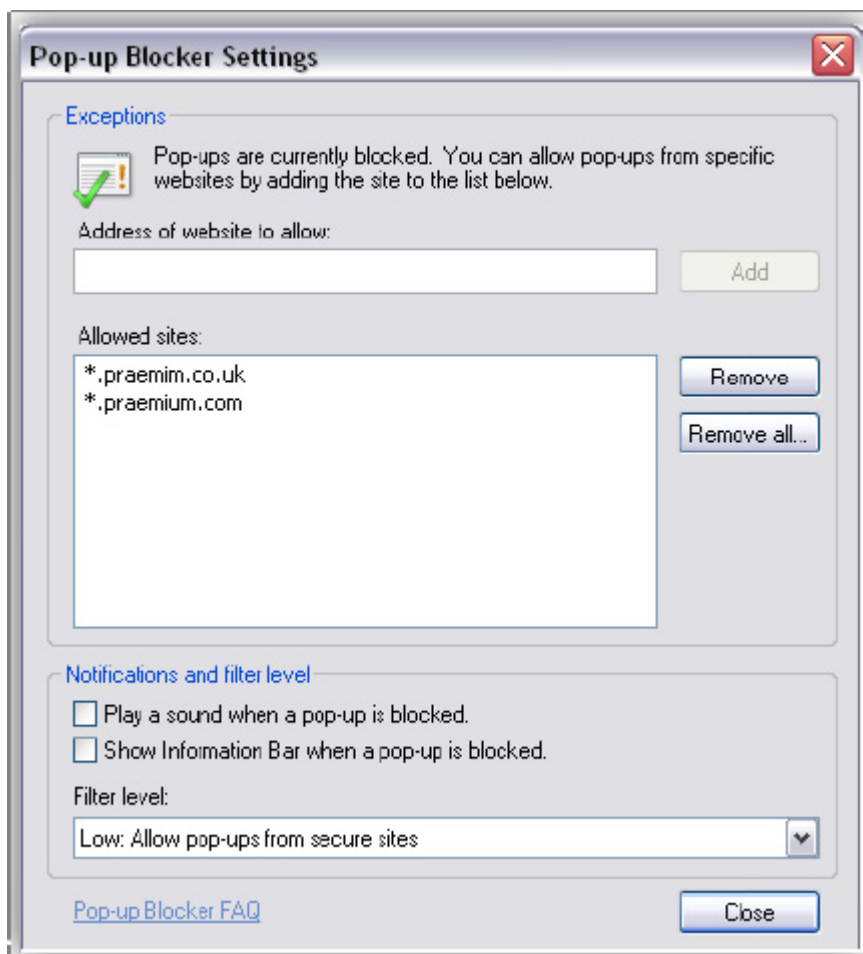
4. In the **Add this website to the zone** box, type **\*.praemium.com**, then click **Add**.
5. Repeat step 4, but this time type **\*.praemium.co.uk**, then click **Add**.
6. Ensure the **Require when server verification** box is clear.
7. Click **Close**.

## Pop-Up Blocker Settings

Microsoft Internet Explorer includes settings that prevent websites from displaying pop-up boxes on your computer. Præmium products use pop-up boxes as a way of providing user-friendly functionality. In order to ensure Præmium products work correctly on your computer, you need to ensure the pop-up blocker is disabled for Præmium websites.

### To adjust the settings for Internet Explorer's pop-up blocker:

1. Open **Internet Explorer**.
2. Click **Tools > Pop-up Blocker > Pop-up Blocker Settings**. The following dialog box displays.



The **Notification and Filter Level** settings can be set to your preference and do not affect Præmium performance

3. In the **Address of website to allow** box, type **\*.præmium.co.uk**, then click **Add**.
4. Repeat step 3, but this time type **\*.præmium.com**, then click **Add**.
5. Select Low: **Allow pop-ups from secure sites** from the Filter level drop down list.
6. Click **Close**.

## Yahoo and Google Toolbars

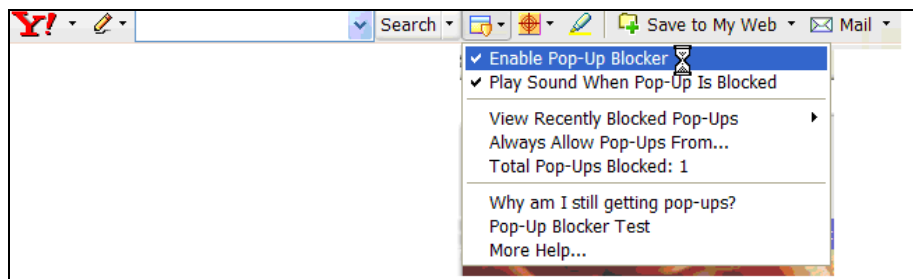
If your Internet Explorer browser has a Yahoo or Google toolbar running, you will need to change some additional pop-up blocker settings.

### To disable the pop-up blocker on the Yahoo toolbar:

1. Click the blue and yellow box to the right of the **Search** button. For example:



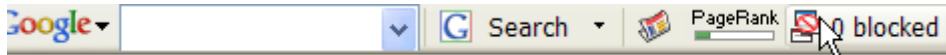
The following menu displays.



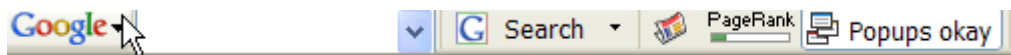
2. Clear the **Enable Pop-up Blocker** option.

### To disable the pop-up blocker on the Google toolbar:

1. Click the **0 blocked** button on the toolbar. For example:



The button text should change to **Popups okay**. For example:



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## Enabling Cookies

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Cookies are used by websites to remember certain details about you. They are stored on your computer. Præmium products use cookies to remember your login details. If your internet browser displays a message that cookies are being blocked, you need to adjust the settings that control the use of cookies on your computer.

### To adjust the cookies settings on your computer:

1. Click **Internet Options > Privacy tab > Advanced**. The following dialog box displays.



2. Select **Override automatic cookie handling**.
3. Select:
  - **Accept** for **First-party cookies**
  - **Accept** for **Third-party cookies**.
4. Click **OK** to save the settings.

## Additional Items to check

If you have made the above adjustments to Internet Explorer, and you are still experiencing problems, you may need to look at the following settings as well.

## Logging in via third-party websites

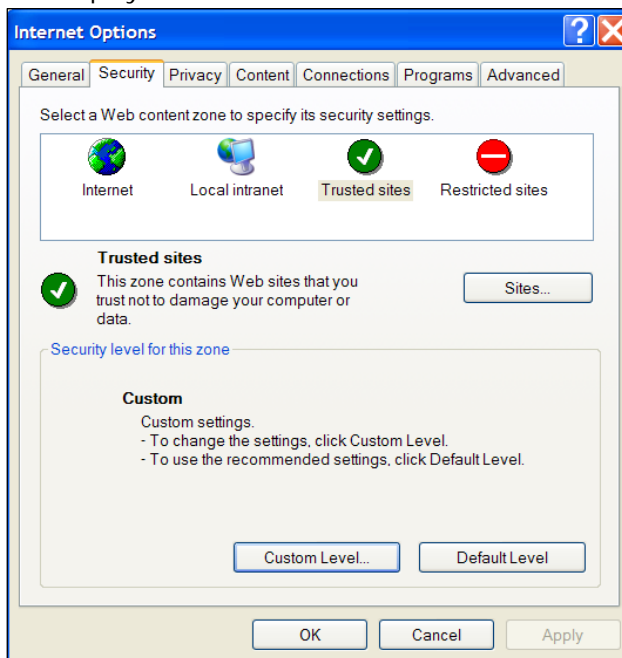
If you log on via a third-party website, such as [www.smartfund.co.uk](http://www.smartfund.co.uk), you will need to add the address of that website to the trusted sites list as well. Refer to 'Adding Præmium to your list of trusted sites' on these instructions.

## Allowing downloads

You may also need to enable your computer to allow internet downloads.

### To allow downloads in Internet Explorer:

1. Click **Internet > Security tab > trusted Sites**. The following dialog box displays.



2. Click **Custom Level**.
3. Scroll to **ActiveX controls and plug-ins** and select the following options:

Option	Select
Allow previously unused ActiveX controls to run...	Enable
Allow scriptlets	Enable
Automatic prompting for ActiveX controls	Enable
Binary and script behaviours	Enable
Display video and animation on a webpage that...	Disable
Download signed ActiveX controls	Prompt
Download unsigned ActiveX controls	Prompt
Initialize and script ActiveX controls not marked...	Prompt
Run ActiveX controls and plug-ins	Enable
Script ActiveX controls marked safe for scripting	Enable

4. Scroll down to **Pop-up blocker** in the **miscellaneous** section and select **Enable**.
5. Click **OK** to save the settings.
6. Click **Tools > Internet options > General** tab.
7. Click **Delete** in the **Browsing history** section. For example:

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### Additional help

If problems are still occurring, you may need to consult with your own IT Support Team.

There are also some troubleshooting tips available from the [Microsoft website](#).

For any additional queries, e-mail the Client Services Help Desk at [clientservicesuk@praemium.com](mailto:clientservicesuk@praemium.com).